



ARMOR ROADMAP 2020

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Product Management



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AGENDA

1

RECAP: THE PAST YEAR

2

ROADMAP: 2019-2020

3

Q & A



RECAP: THE PAST YEAR



TOP REQUESTS FROM 2018 CAB

1 Ticket updates in email notifications

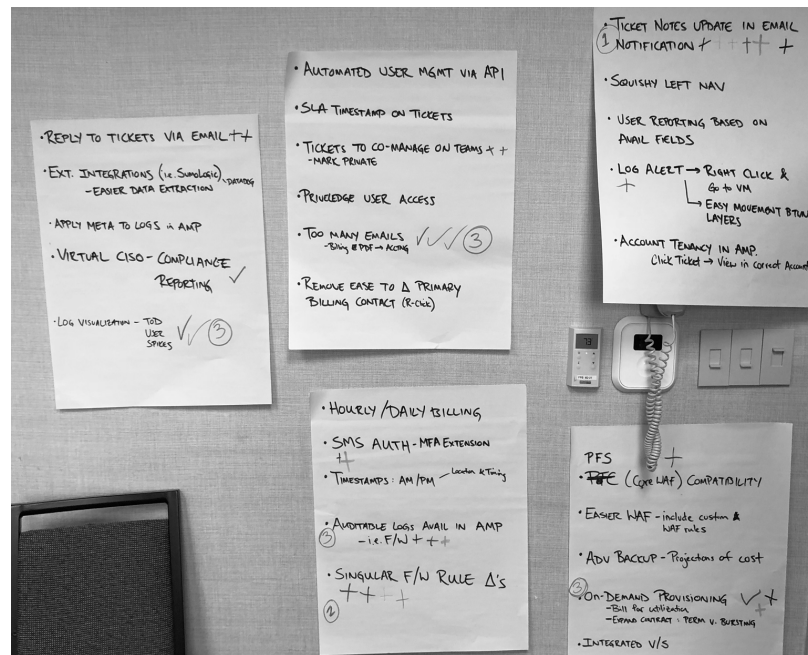
2 Singular firewall rule changes

3 Utilization billing

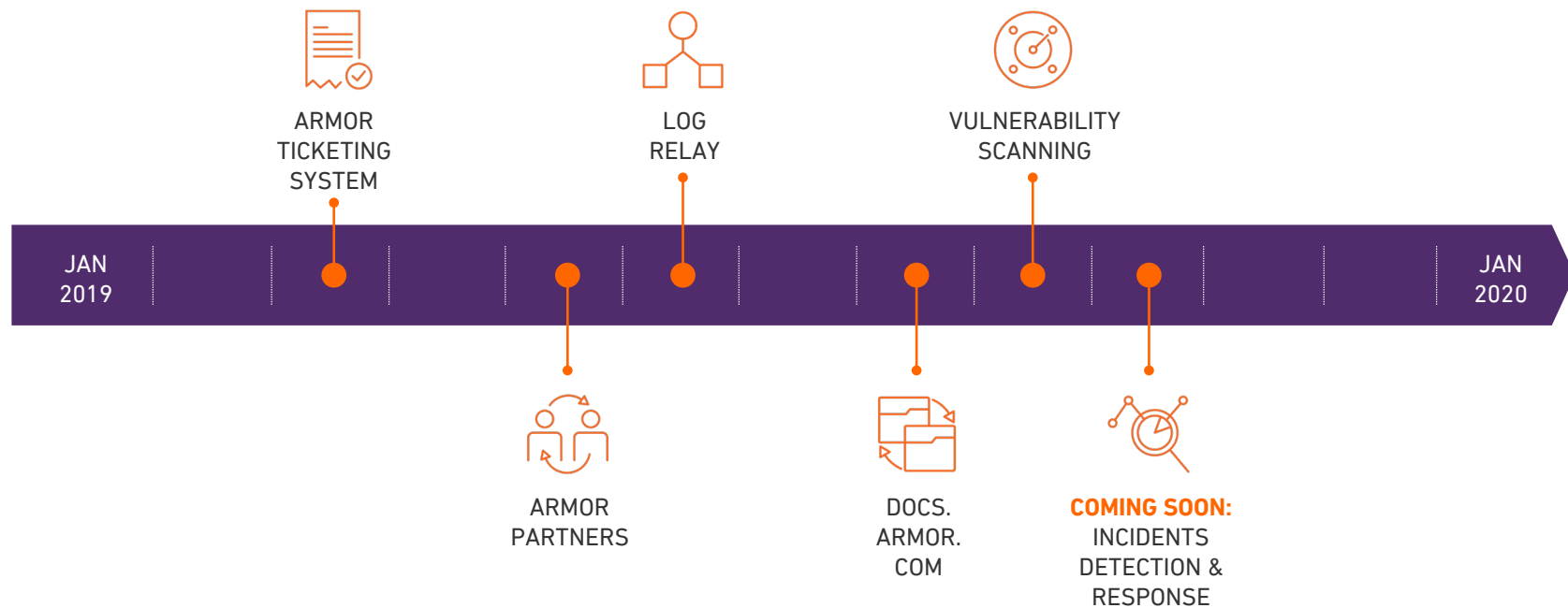
4 Log visualization (ToD, usage, spikes)

5 Too many emails (billing, panopta, accounting)

6 Auditable logs available in AMP



DELIVERY OVERVIEW



ARMOR TICKETING SYSTEM

LAUNCHED MARCH 2019



ARMOR ANYWHERE



ARMOR COMPLETE

- More context within the notification
- Faster ticket routing
- Fewer notifications
- More granular user control
- Cleaner group management
- Enhanced internal reporting



ARMOR PARTNERS

LAUNCHED MAY 2019



ARMOR ANYWHERE



ARMOR COMPLETE

- Better Partner invoicing and roll ups
- Sub-account page for birds-eye view
- Self service sign-up for Partner Customers
- Mass user invite to Partner Customers



LOG RELAY

LAUNCHED JUNE 2019

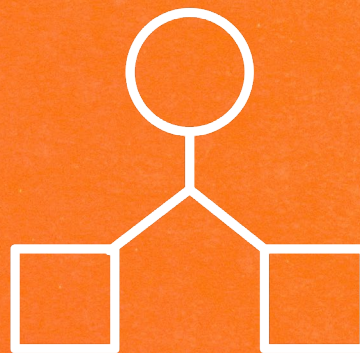


ARMOR ANYWHERE



ARMOR COMPLETE

- Send Armor logs from supported devices from anywhere within your IT environment
- Correlate and analyze log data to identify threats that may pose risk to your organization
- Pay for what you use while avoiding the need for additional hardware



LAUNCHED AUGUST 2019

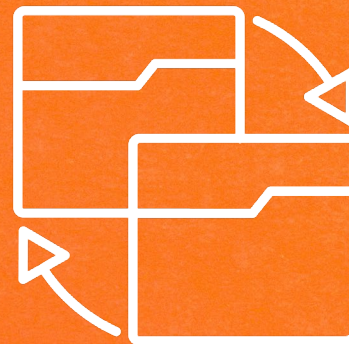


ARMOR ANYWHERE



ARMOR COMPLETE

- User interface refresh
- Navigation refresh
- Easier searching and organization
- FAQs and Troubleshooting



2018

[HOME](#)
[COMPLETE USER GUIDE](#)
[RELEASE NOTES](#)

[PRE-INSTALLATION](#)
[ANYWHERE USER GUIDE](#)
[API](#)

[INSTALLATION](#)
[AMP USER GUIDE](#)
[AMP LOGIN](#)

 For patching information regarding Meltdown and Spectre, see [Meltdown - Spectre Remediation](#).

REQUIREMENTS / PRE-INSTALLATION

ARMOR COMPLETE

- Operating system availability and fixed instance offerings
- Browser support
- Supported ciphers
- Subscribe to account notifications and contact Armor Support

ARMOR ANYWHERE

- Operating system compatibility
- Browser support
- Resource requirements
- Firewall rules
- Pre-installation scripts
- Subscribe to account notifications and contact Armor Support

ONBOARDING / INSTALLATION

[ARMOR COMPLETE](#)
[ARMOR ANYWHERE](#)

IN THIS TOPIC

- Armor Knowledge Base
 - Requirements / Pre-Installation
 - Armor Complete
 - Onboarding / Installation
 - Armor Complete
 - Armor Anywhere
 - Product user guides
 - Armor Complete
 - Armor Anywhere
 - AMP Account User Guides
 - Release Notes
 - Armor API Guide

[NEXT](#)

2019

[Installation Guides](#)
[User Guides](#)
[Release Notes](#)
[ARMOR PORTAL](#)

Search The Armor Knowledge Base

Armor Complete

Armor Complete is our secure hosting solution.

Armor Complete is a virtual private cloud (VPC) with built-in security services that provides the industry's leading prevention, detection, and response services.

- System Requirements
- Onboarding and installation
- Product User Guide

Armor Anywhere

Armor Anywhere is a managed Security as a Service platform, which strengthens and offsets your on-premise, public, private, and hybrid cloud environments.

Armor Anywhere scales security to public, private, and hybrid cloud environments, or on-premise.

- System Requirements
- Onboarding and installation
- Product User Guide

Armor Partners

Your Armor partner team aims to provide you with information to better our partnership and enable you, your sales and technical teams with the information you need for onboarding, enablement and marketing.

- To learn how to troubleshoot the Malware Protection service, see [Troubleshoot Malware Protection](#) section.

Armor API

Armor offers a RESTful HTTP service called the Armor API.

This API system allows you to fully access the Armor Management Portal (AMP) via JSON data formats, which allows you to programmatically manage elements of your AMP account.

- Learn about the Armor API
- The interactive armor api
- Log in to Armor API

Support Tickets

Using this [documentation](#), learn how to create or view an existing support ticket, learn about organizations or how to manage the users in your organization, as well as how to view legacy tickets or export ticket data.

- Learn about organizations
- Create a support ticket
- Configure notification preferences

Release Notes

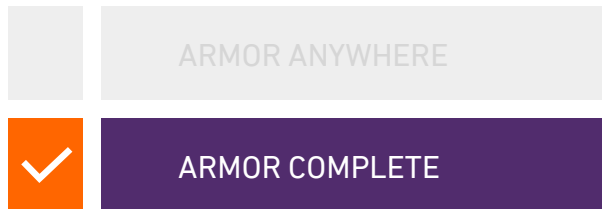
View the latest [release notes](#) for 2019:

- AMP 2.82
- August 21, 2019
- AMP 2.81
- August 8, 2019
- AMP 2.80
- July 24, 2019

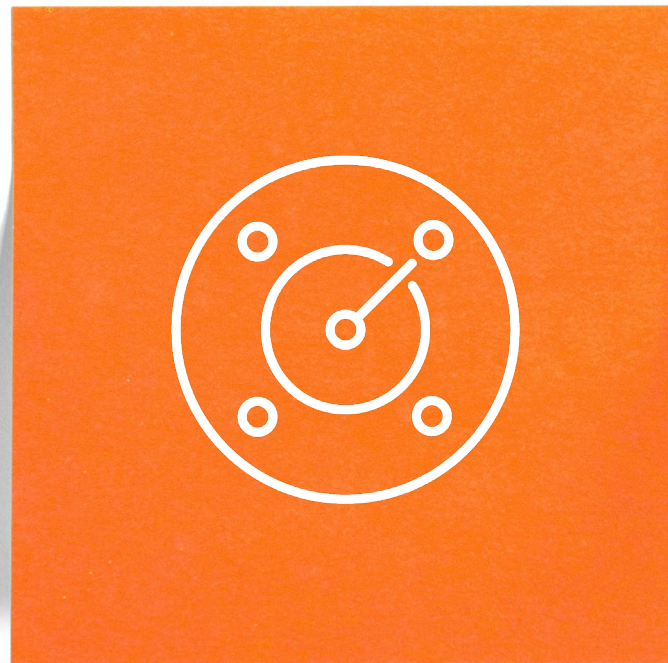
View [withold release notes](#) for 2018-2016.

VULNERABILITY SCANNING

LAUNCHED SEPTEMBER 2019



- More complete picture of security and compliance vulnerabilities
- Richer context about threats
- Guidance to manage remediation
- Better confirmation of actions performed
- Ability to request ad-hoc reports



INCIDENTS DETECTION & RESPONSE

LAUNCHING OCTOBER 2019

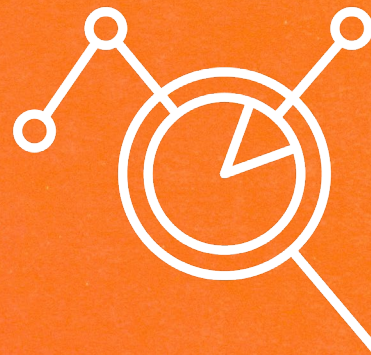


ARMOR ANYWHERE



ARMOR COMPLETE

- Transparency into Armor's security detections
- Remediation guidance for incidences
- Streamlined collaboration with Armor's Security Operations Center



ROADMAP: 2019-2020



ITEMS ON THE Q4 2019 ROADMAP AND BEYOND TO 2020

AGENT

- Agent modularity for the customer
- Packaging and bundling based on agent modularity
- Host-based Intrusion Prevention System (HIPS)

SECURITY

- Container Security Solution and Detections
- Application Security Solution and Detections
- Log Consumption (Security Model) vs. Log Retention (Storage Model)
- Additional Supported Log Sources for Armor Log and Data Management

PLATFORM

- Enhanced Security Analytics
- Playbooks and automation through the SOAR
- Incident Response

Q & A

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THANK YOU.

WWW.ARMOR.COM

