



# ARMOR ROADMAP 2020

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# AGENDA

1

RECAP: THE PAST YEAR

2

ROADMAP: 2019-2020

3

Q & A



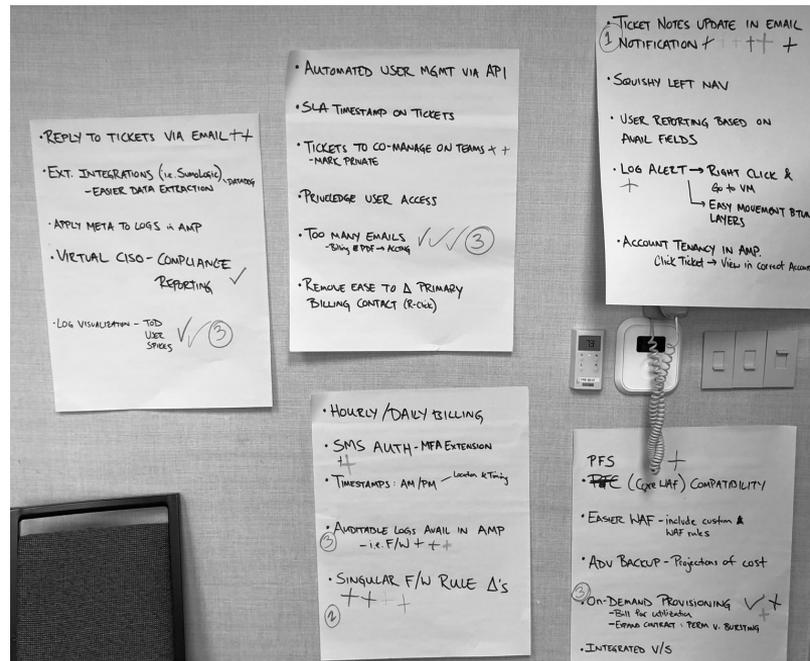
# RECAP: THE PAST YEAR

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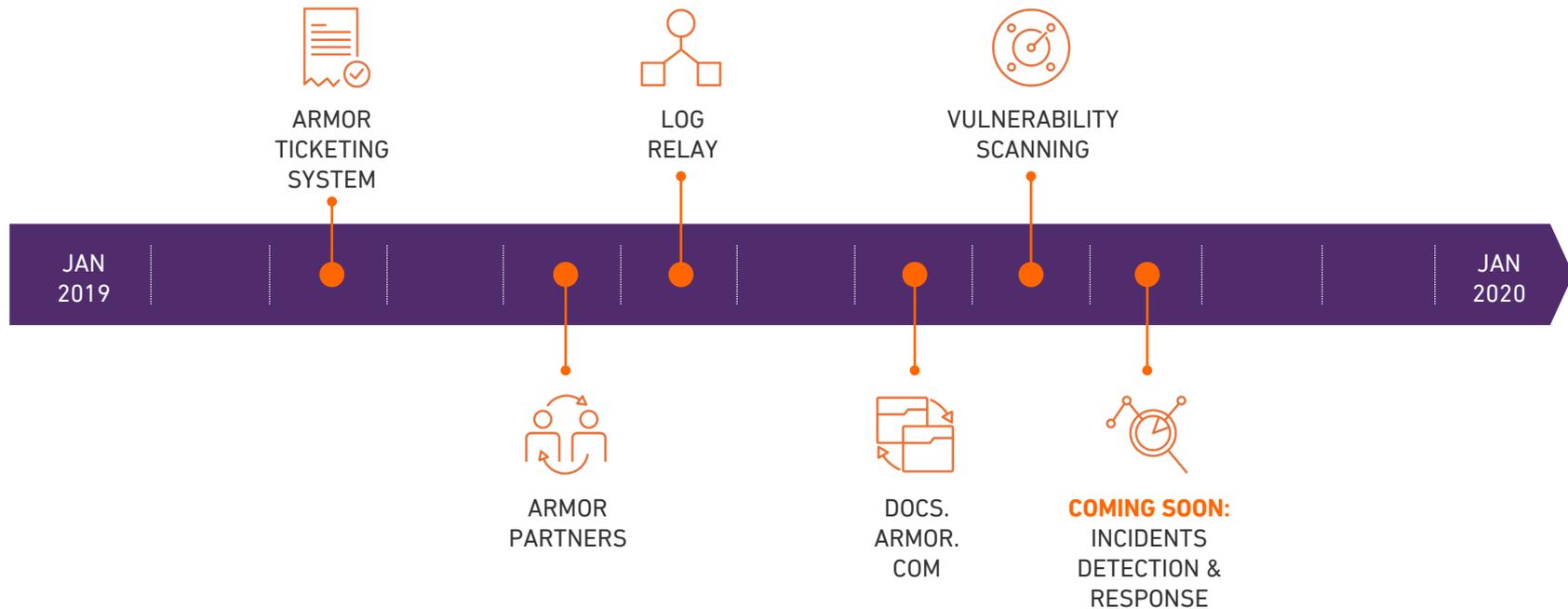


# TOP REQUESTS FROM 2018 CAB

- 1 Ticket updates in email notifications
- 2 Singular firewall rule changes
- 3 Utilization billing
- 4 Log visualization (ToD, usage, spikes)
- 5 Too many emails (billing, panopta, accounting)
- 6 Auditable logs available in AMP



# DELIVERY OVERVIEW



# ARMOR TICKETING SYSTEM

## LAUNCHED MARCH 2019

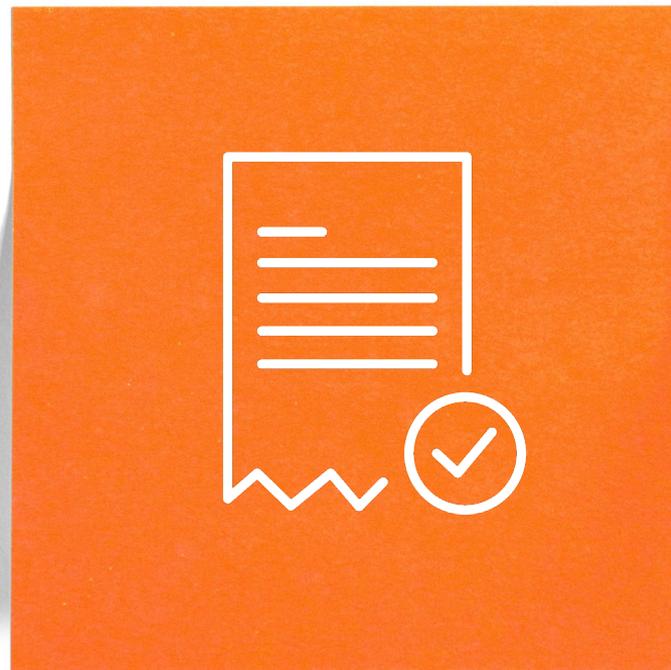


ARMOR ANYWHERE



ARMOR COMPLETE

- More context within the notification
- Faster ticket routing
- Fewer notifications
- More granular user control
- Cleaner group management
- Enhanced internal reporting



# ARMOR PARTNERS

LAUNCHED MAY 2019

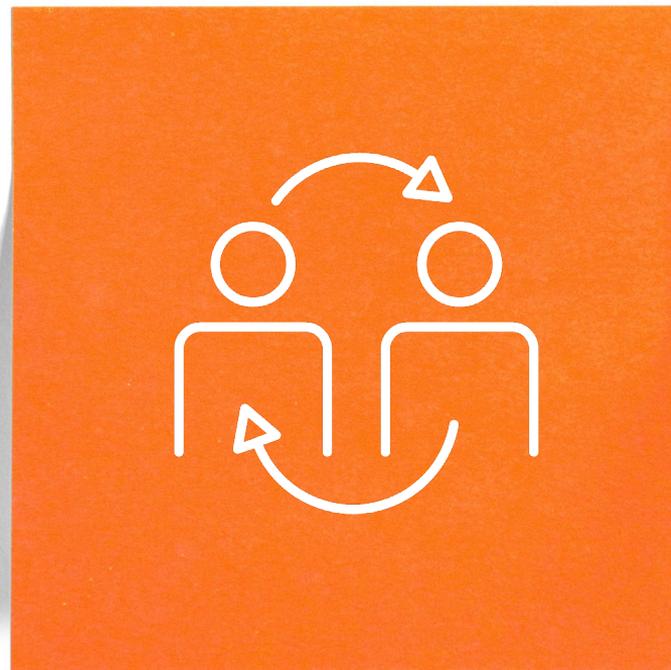


ARMOR ANYWHERE



ARMOR COMPLETE

- Better Partner invoicing and roll ups
- Sub-account page for birds-eye view
- Self service sign-up for Partner Customers
- Mass user invite to Partner Customers



# LOG RELAY

LAUNCHED JUNE 2019

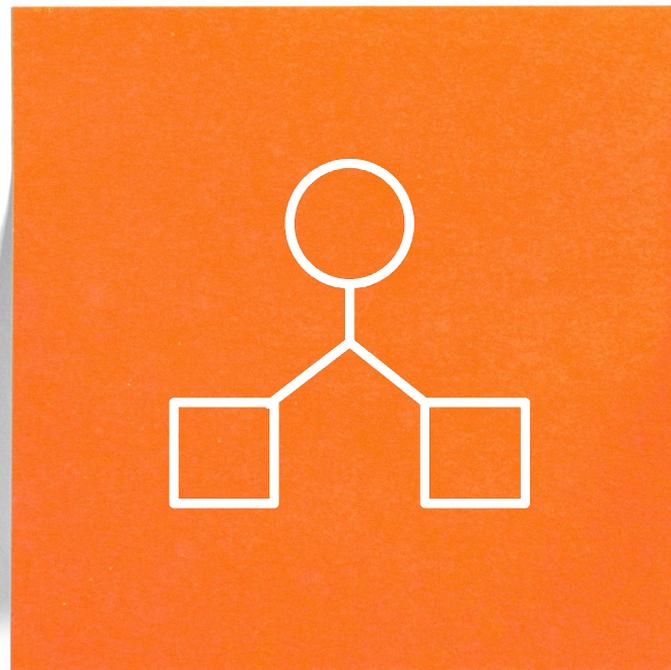


ARMOR ANYWHERE



ARMOR COMPLETE

- Send Armor logs from supported devices from anywhere within your IT environment
- Correlate and analyze log data to identify threats that may pose risk to your organization
- Pay for what you use while avoiding the need for additional hardware



## LAUNCHED AUGUST 2019

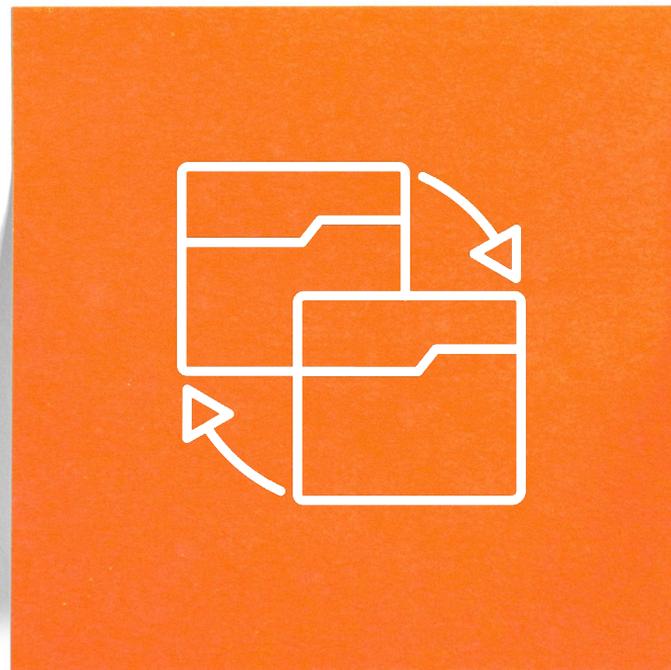


ARMOR ANYWHERE



ARMOR COMPLETE

- User interface refresh
- Navigation refresh
- Easier searching and organization
- FAQs and Troubleshooting



## 2018

The 2018 Knowledge Base homepage features a dark navigation bar with links for HOME, PRE-INSTALLATION, INSTALLATION, COMPLETE USER GUIDE, ANYWHERE USER GUIDE, AMP USER GUIDE, RELEASE NOTES, API, and AMP LOGIN. The main content area is titled "ARMOR KNOWLEDGE BASE" and includes a search bar, a warning message about Meltdown and Spectre, and sections for REQUIREMENTS / PRE-INSTALLATION, ONBOARDING / INSTALLATION, and IN THIS TOPIC. A "NEXT" button is located at the bottom right.

**ARMOR KNOWLEDGE BASE**

For patching information regarding Meltdown and Spectre, see [Meltdown - Spectre Remediation](#).

**REQUIREMENTS / PRE-INSTALLATION**

**ARMOR COMPLETE**

- Operating system availability and fixed instance offerings
- Browser support
- Supported ciphers
- Subscribe to account notifications and contact Armor Support

**ARMOR ANYWHERE**

- Operating system compatibility
- Browser support
- Resource requirements
- Firewall rules
- Pre-installation scripts
- Subscribe to account notifications and contact Armor Support

**ONBOARDING / INSTALLATION**

**IN THIS TOPIC**

- Armor Knowledge Base
  - Requirements / Pre-installation
    - Armor Complete
    - Armor Anywhere
  - Onboarding / Installation
    - Armor Complete
    - Armor Anywhere
  - Product user guides
    - Armor Complete
    - Armor Anywhere
  - AMP Account User Guides
  - Release Notes
  - Armor API Guide

**NEXT**

## 2019

The 2019 Knowledge Base homepage features a dark navigation bar with links for Installation Guides, User Guides, Release Notes, and ARMOR PORTAL. The main content area is titled "Search The Armor Knowledge Base" and includes a search bar and six featured articles: Armor Complete, Armor Anywhere, Armor Partners, Armor API, Support Tickets, and Release Notes.

**Search The Armor Knowledge Base**

Search

**Armor Complete**

Armor Complete is our secure hosting solution. Armor Complete is a virtual private cloud (VPC) with built-in security services that provides the industry's leading prevention, detection, and response services.

- System Requirements
- Onboarding and installation
- Product User Guide

**Armor Anywhere**

Armor Anywhere is a managed Security-as-a-Service platform, which strengthens and unifies your on-premise, public, private, and hybrid cloud environments. Armor Anywhere scales security to public, private, and hybrid cloud environments, on or on-premise.

- System Requirements
- Onboarding and installation
- Product User Guide

**Armor Partners**

Your Armor partner team aims to provide you with information to better our partnership and enable you, your sales, and technical teams with the information you need for onboarding, enablement and marketing.

- To learn how to troubleshoot the Malware Protection service, see [Troubleshoot Protection Scores](#).

**Armor API**

Armor offers a RESTful HTTP service called the Armor API. This API option allows you to fully access the Armor Management Portal (AMP) via JSON data formats, which allows you to programmatically manage elements of your AMP account.

- Learn about the Armor API
- The Interactive Armor API
- Log in to Armor API

**Support Tickets**

Using this documentation, learn how to create or view an existing support ticket, learn about organizations or how to manage the users in your organization, as well as how to view legacy tickets or export ticket data.

- Learn about organizations
- Create a support ticket
- Configure notification preferences

**Release Notes**

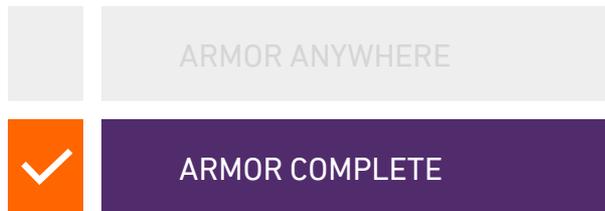
View the latest [release notes](#) for 2019:

- AMP 2.82
- August 22, 2019
- AMP 2.81
- August 8, 2019
- AMP 2.80
- July 24, 2019

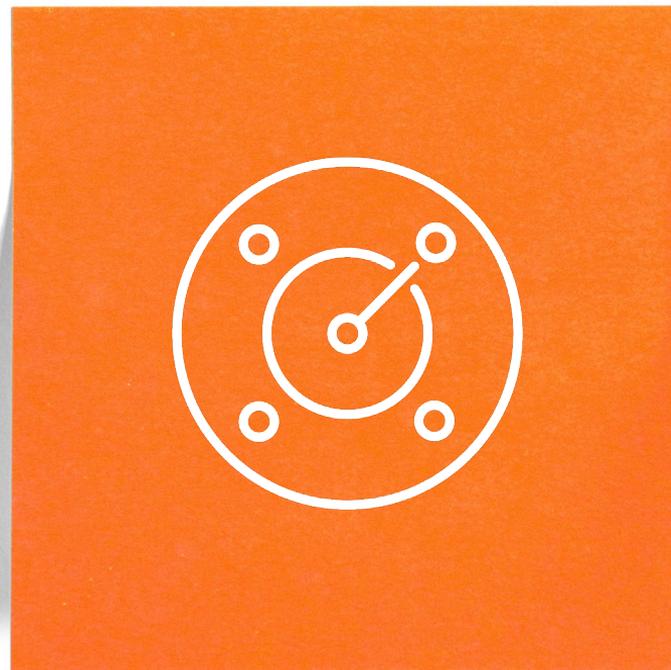
View [archived release notes](#) for 2018-2016.

# VULNERABILITY SCANNING

LAUNCHED SEPTEMBER 2019



- More complete picture of security and compliance vulnerabilities
- Richer context about threats
- Guidance to manage remediation
- Better confirmation of actions performed
- Ability to request ad-hoc reports



# INCIDENTS DETECTION & RESPONSE

## LAUNCHING OCTOBER 2019

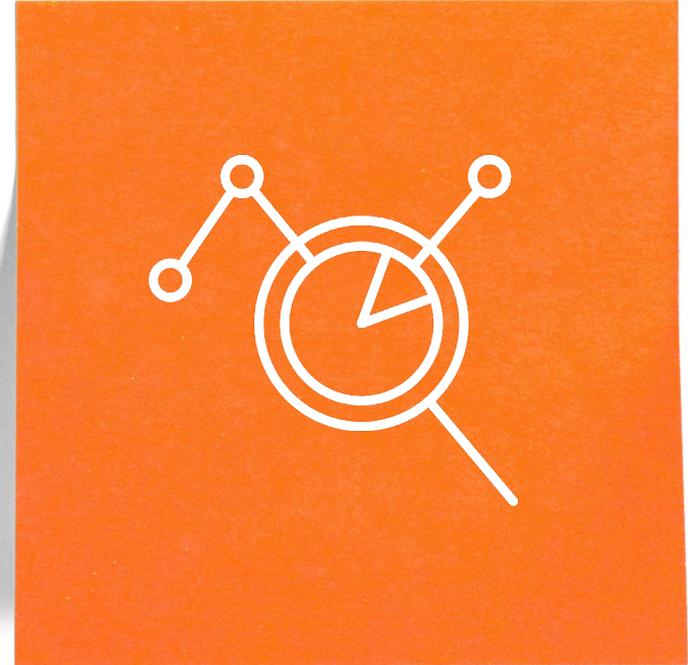


ARMOR ANYWHERE



ARMOR COMPLETE

- Transparency into Armor's security detections
- Remediation guidance for incidences
- Streamlined collaboration with Armor's Security Operations Center



# ROADMAP: 2019-2020

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# ITEMS ON THE Q4 2019 ROADMAP AND BEYOND TO 2020

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## AGENT

- Agent modularity for the customer
- Packaging and bundling based on agent modularity
- Host-based Intrusion Prevention System (HIPS)

## SECURITY

- Container Security Solution and Detections
- Application Security Solution and Detections
- Log Consumption (Security Model) vs. Log Retention (Storage Model)
- Additional Supported Log Sources for Armor Log and Data Management

## PLATFORM

- Enhanced Security Analytics
- Playbooks and automation through the SOAR
- Incident Response

# Q & A

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THANK YOU.

[WWW.ARMOR.COM](http://WWW.ARMOR.COM)

