

#### Armor Complete - Secure Hosting

Explore how Armor Complete security solutions and services align with various compliance requirements and regulations.

| Armor Security Services   | PCI DSS 3.2 Controls                                  | HIPAA/HITECH Controls  | HITRUST CSF v8<br>(66 Controls Required<br>for Certification) | GDPR                     | DFS 500 (23 NYCRR 500)                   | Risk Mitigation  |  |
|---|---|--|---|--------------------------|--|--|--|
| PERIMETER LAYER   |   |  |   |                          |  |  |  |
| IP Reputation Filtering   | Security best practice                                | §164.308(a)(1)(ii)(A)  | 09.m  | Article 32, Section 1(b) | 500.02 (a), (b)(2)                       | Activity from known bad sources  |  |
| DDoS Mitigation   | Security best practice                                | Security best practice -<br>implied control under 164.306(A) | 09.m, 09.h(HT2)   | Article 32, Section 1(b) | 500.02 (a), (b)(2), (b)(3)               | Loss of availability due to high volume of malicious activity                        |  |
| APPLICATION LAYER   | APPLICATION LAYER                                     |  |   |                          |  |  |  |
| Web Application Firewall <sup>(1)</sup>                               | 6.6   | Security best practice -<br>implied control under 164.306(A) | 09.m(HT1)   | Article 32, Section 1(b) | 500.02 (a), (b)(2), (b)(3)               | Application layer flaws and exploits   |  |
| NETWORK LAYER   |   |  |   |                          |  |  |  |
| Intrusion Detection   | 11.4  | Security best practice -<br>implied control under 164.306(A) | 09.m  | Article 32, Section 1(b) | 500.02 (a), (b)(2), (b)(3)               | Malicious allowed traffic  |  |
| Network Firewall <sup>(3)</sup><br>(Hypervisor-Based)                 | 1.1.5, 1.1.6, 1.1.7, 1.2.2,<br>1.2.3(2), 1.3.3, 1.3.5 | Security best practice -<br>implied control under 164.306(A) | 01.m, 01.o, 01.w, 09.m  | Article 32, Section 1(b) | 500.02 (a), (b)(2), (b)(3)               | Unwanted network connectivity  |  |
| * Internal Network<br>Vulnerability Scanning <sup>(4)</sup>           | 11.2.3  | Included in §164.308(a)                                      | 10.m  | Article 32, Section 1(d) | 500.02 (a), (b)(2), (b)(3)<br>500.05 (b) | Exploits due to missing patches and updates; improper network firewall configuration |  |
| * External Network<br>Vulnerability Scanning <sup>(4)</sup>           | 11.2.2  | Security best practice -<br>implied control under 164.306(A) | 10.m  | Article 32, Section 1(d) | 500.02 (a), (b)(2), (b)(3)<br>500.05 (b) | Exploits due to missing patches and updates; improper network firewall configuration |  |
| Secure Remote Access<br>(Two-factor authentication) <sup>(5)</sup>    | 8.3   | §164.312(d), §164.312(a)(2)(iii)                             | 01.j, 05.i, 09.s  | Article 32, Section 1(b) | 500.07 500.12 (b)                        | Unauthorized use of administrative access  |  |
| * Encryption in Transit<br>(SSL certificates resold by<br>Armor only) | 4.1.c, 4.1.d  | §164.312(e)(1)   | 09.m, 09.s  | Article 32, Section 1(a) | 500.02 (a), (b)(2) 500.15                | Interception of sensitive data in transit  |  |

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|---|--|--|---|--------------------------------------|---|--|--|
| SERVER LAYER  | SERVER LAYER                                       |  |   |                                      |   |  |  |
| Hardened Operating System (OS) <sup>(6)</sup>         | 2.1.a, 2.1.b, 2.1.c, 2.2.a,<br>2.2.b, 2.2.c, 2.2.d | Security best practice -<br>implied control under 164.306(A)                           | 10.m  | Article 32, Section 1(b)             | 500.02 (a)  | OS configuration errors                              |  |
| File Integrity Monitoring <sup>(7)</sup>              | 11.5   | §164.312(e)  | 09.ab, 10.h   | Article 32, Section 1(b)             | 500.02 (a), (b)(2), (b)(3)                          | Monitoring unauthorized changes to critical files    |  |
| Secure Remote<br>Administrative Access <sup>(8)</sup> | 2.3  | §164.312(d)  | 01.j, 05.i, 09.m, 09.s  | Article 32, Section 1(b)             | 500.07  | Disclosure of administrative credentials             |  |
| OS Patching <sup>(9)</sup>                            | 6.1, 6.2   | Security best practice -<br>implied control under 164.306(A)                           | 10.m  | Article 32, Section 1(b)             | 500.02 (a), (b)(2)                                  | OS weaknesses  |  |
| Malware Protection                                    | 5.1, 5.2, 5.3                                      | §164.308(a)(5)(ii)(B)  | 09.ab, 10.h   | Article 32, Section 1(b)             | 500.02 (a), (b)(2), (b)(3)                          | Compromise due to virus or malware infection         |  |
| Log Management <sup>(10)</sup>                        | 10.1, 10.2.2-10.2.7,<br>10.3, 10.5, 10.6, 10.7     | §164.308(a)(1)(ii)(D),<br>§164.308(a)(5)(ii)(C), §164.312(b)                           | 09.aa, 09.ab, 09.ac   | Article 32, Section 1(b)<br>and 1(d) | 500.02 (3), (4) 500.06 (a)(2)<br>- see special note | Detection of malicious activity (security incidents) |  |
| * Data At Rest Encryption <sup>(11)</sup>             | 3.4  | §164.312(d), §164.312(a)(2)(iii)   | 06.d, 10.g  | Article 32, Section 1(a)             | 500.02 (a), (b)(2) 500.15                           | Unauthorized disclosure of sensitive information     |  |
| Time Synchronization                                  | 10.4   | Security best practice -<br>implied control under 164.306(A)                           | 09.af   | Article 32, Section 1(b)<br>and 1(d) | 500.02 (a) 500.06 (a)(2)                            | Facilitates log and forensic analysis                |  |
| Capacity Management <sup>(12)</sup>                   | Security best practice                             | Security best practice -<br>implied control under 164.306(A)                           | 09.h  | Article 32, Section 1(b)             | 500.02 (a)  | Ensures resource availability                        |  |
| PHYSICAL LAYER  |  |  |   |                                      |   |  |  |
| Rogue Wireless Scanning <sup>(2)</sup>                | 11.1   | Security best practice -<br>implied control under 164.306(A)                           | 01.m, 09.m  | Article 32, Section 1(b)             | 500.02 (a), (b)(2)                                  | Unauthorized network access                          |  |
| Physical Security                                     | 9.1, 9.2, 9.3, 9.4                                 | §164.310(a)(2)(i), §164.310(a)(2)<br>(ii), §164.310(a)(2)(iii), §164.310(a)<br>(2)(iv) | 08.b, 08.d, 08.j, 09.ab,<br>09.q                              | Article 32, Section 1(b)             | 500.02 (a)  | Physical theft or compromise of data                 |  |
| Secure Data Deletion <sup>(13)</sup>                  | 9.8.2  | §164.310(d)(1), §164.310(d)(2)(ii),<br>§164.310(d)(2)(ii)                              | 07.a, 08.l, 09.p  | Security best practice               | Security best practice                              | Data recovery from discarded systems                 |  |

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|---|------------------------|--|---|--------------------------------------|--|---|--|
| ADMINISTRATIVE CONTROLS                         |                        |  |   |                                      |  |   |  |
| Change Control <sup>(14)</sup>                  | 6.4.5                  | Security best practice - implied<br>control under 164.306(A) | 09.g(10)  | Security best practice               | Security best practice   | Unauthorized system changes             |  |
| Formal Risk Assessment <sup>(15)</sup>          | 12.2                   | §164.308(a)(1)   | 03.a, 03.b, 03.c  | Article 32, Section 1                | 500.02 (b)(1) 500.09   | Identification of risks and threats     |  |
| Incident Response (16)                          | 12.10                  | §164.308(a)(6)   | 05.b, 11.a, 11.c  | Article 32, Section 1(b)             | 500.16 - <mark>see special note</mark><br>500.10 (a), (b) 500.17 | Response to security incidents          |  |
| * Advanced Backup                               | Security best practice | §164.308(a)(7)(ii)(A),<br>§164.310(d)(1), §164.310(d)(2)(iv) | 12.c  | Article 32, Section 1(b)<br>and 1(c) | 500.02 (a), (b)(5)   | Loss or corruption of data              |  |
| * Continuous Server<br>Replication (DR)         | Security best practice | N/A  | N/A   | Article 32, Section 1(b)<br>and 1(c) | 500.02 (a), (b)(5)   | Loss or corruption of data              |  |
| Business Associate Contract                     | N/A                    | §164.308(b)(1)   | 05.k, 09.e  | N/A                                  | N/A  | Legal liability for data loss/breach    |  |
| Maintain Maintenance<br>Records <sup>(17)</sup> | Security best practice | §164.310(a)(2)(iv)   | 08.j(HT3)   | Security best practice               | Security best practice   | System failure                          |  |
| Access Control <sup>(18)</sup>                  | 7.1.1, 7.1.2           | §164.312(a)(1)(12)   | 01.a  | Article 32, Section 1(b)             | 500.07   | Unauthorized access                     |  |
| Security Audits <sup>(19)</sup>                 | Security best practice | §164.308(a)(8)   | 06.g  | Article 32, Section 1(d)             | 500.02 (b)(1)<br>500.11 - see special note                       | Validation of security controls program |  |

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- 1. Customers are responsible for ensuring that the applications they deploy on the Armorprovided servers have been developed in accordance with industry-standard best practices and are maintained and updated to maintain a secure posture.
- **2.** Armor does not maintain any in-scope or connected wireless networks within any of its cloud hosting locations.
- **3.** For the 1.1.x and 1.3.x controls, other than definition and maintenance of the default global policy, customers are fully responsible for defining the rule set for each firewall instance.
- Optional service provided via Navis, a third-party PCI Approved Scanning Vendor (ASV). Armor provisions all customer IP addresses and the customer is responsible for scheduling their own internal and external scans.
- 5. Coverage for this control is limited to the default SSL VPN access provided by Armor for remote access to the customer environment that allows customers to manage their virtual servers.
- **6.** Armor supplies a pre-hardened OS (based on CIS benchmarks) and the customer is responsible for all additional OS configuration after initial implementation and for maintaining the configuration in compliance with these controls.
- 7. This control is only applicable to OS files for the servers provided with Armor Complete. Customization to cover customer specific files is available at an additional cost.
- 8. Coverage for this control covers OS layer access (RDP or SSH) via the default SSL VPN access method provided by Armor.
- **9.** Patching is a shared control. Armor is responsible for providing critical and security patches provided by the OS vendors only subject to the service description for this service. Customer is responsible for patching all other software/applications they install.
- 10. Armor provides automated log reviews and reports exceptions to the customer for further review. The reviews are limited to operating system logs for customer virtual servers, and the malware protection, file integrity monitoring and intrusion detection services. Collection and review of customer application and other logs are the responsibility of the customer. Application logs as well as othe device and cloud specific logs can be collected and analyzed at an additional cost. Default retention for all logs is 30 days with an option for 13 month retention available at an additional cost.

### Special note for DFS 500: Customers are required to retain logs for 3 years and will therefore need to export their logs from AMP to meet this requirement.

11. This is an optional service that utilizes a solution from a third party - Vormetric. Armor provides the DSM (data security manager) appliance and sets up the initial customer administrative account. Armor also installs the required agents on the target servers and provides updates to both the DSM and agents.

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The customer has full control over defining their encryption policies and the creation and management of their encryption keys. Armor has no access to the DSM application, encryption policies or encryption keys.

12. Armor monitors the resource capacity of all underlying infrastructure components and ensures adequate resources are available to support all customers. Armor also monitors CPU, RAM, Disk resources for all customer servers and this information is reported via the customer portal.

Armor also monitors Ping, SSH, RDP and HTTP connectivity to all customer servers.

- **13.** Relates to the secure deletion of information from the Armor infrastructure upon decommissioning of customer's server(s).
- 14. Change control applies to OS patching process.
- **15.** Applies to the underlying infrastructure up through the OS layer of the virtual servers and includes the security controls provided by Armor. Customers are responsible for conducting their own risk assessments for their entire solution that includes all customer-controlled systems outside of those deployed at Armor.
- **16.** Special note for DFS 500: Armor's SOC fulfills these requirements for the services provided and for our IR service.
- 17. Applies only to the underlying Armor infrastructure and data center maintenance records.
- **18.** Relates to the provisioning and use of the Armor administrative account included with each secure server.
- **19.** Applies to Armor's third party attestations that include PCI DSS validation , HITRUST certification, ISO 27001:2013 certification and SOC 2 Type II reports.

## Special note for DFS 500: Armor's third party audit attestations assist CEs with their 3rd party vendor management requirements.

- HT1. These controls assist in meeting the control objective.
- **HT2.** DDoS mitigation is included in Level 2 implementation of this control objective.