**ARMOR CASE STUDY** 

# Putting Minds at Ease with Managed Security

#### A DEVELOPER AT A **MANAGED SERVICES FIRM** WAS FACED WITH A PROBLEM.

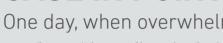
How could his small team protect their large non-profit customer from cyber threats? To help reduce this burden and ensure his customer was protected, he sought to hire an experienced security provider.





### HE FOUND ARMOR.

Committed security experts with several lifetimes worth of experience fighting cyber threats. They defend customer environments from determined threat actors and actively collaborate with customers to make cloud security more approachable.



**CASE IN POINT:** 

One day, when overwhelmed and confused by a flood of alerts in his Armor Management Portal dashboard, he reached out to his Armor support team.





#### Armor stepped in to help. Due to the technical

SIMPLIFYING THE JARGON,

nature of the alerts and the customer not having a security background, Armor's Incident Response and Forensics (IRF) team helped simplify the jargon. They explained the meaning of the alerts in clear, concise language - ensuring he fully understood the issue.

#### A potential vulnerability in the non-profit's

THE CAUSE OF THE ALERT:

environment. Communicating directly with the developer, the Armor Security Operations Center (SOC) outlined the necessary steps for addressing the issue - assuaging the customer's worries

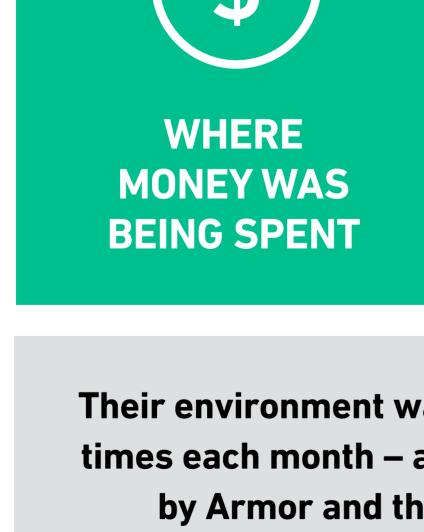


## THE BENEFITS OF **WORKING WITH ARMOR** With Armor helping him understand the security of his

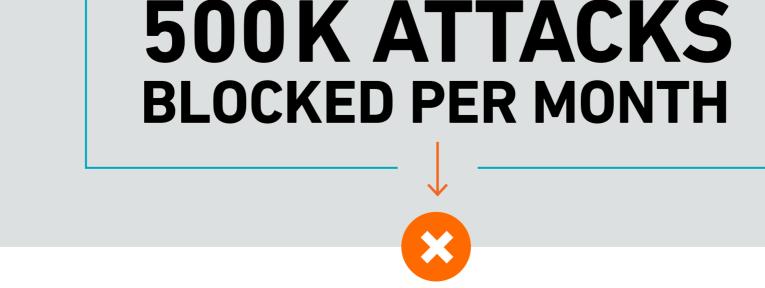
environment, he can use this knowledge to communicate

the importance of security to his customers. This is what Armor identified.











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